Vasileios Pantzartzis

IT Operations and Project Manager, Automations and IoT Enthusiast, Flutter Developer

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Amsterdam, Netherlands 📍

billpantzartzis.info

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IT Manager with wide experience in IT Operations and Project Management, Digital System integrations and Cyber Security. Awarded for multiple globally deployed cloud projects, defining standards and producing playbooks for successful Digital Transformation, Integrations and Innovations.

WORK EXPERIENCE

IT Project Manager
Keesing Media Group

04/2024 - Present   *Amsterdam, The Netherlands*

Achievements/Tasks
- Project Planning and Execution of IT Infrastructure and Security projects and Leading Technology Integrations.
- Risk Management and Stakeholder Communication.
- Budget Management, Quality Assurance and Performance Monitoring.

Multi Property Director of IT
Marriott International

07/2022 - 01/2024   *Amsterdam, The Netherlands*
Lead the IT operations team and managed IT projects, hotel conversions and renovations at the Renaissance and Marriott Amsterdam Hotels

Achievements/Tasks
- Aligning Technology with Business Objectives.
- Shaping Digital and Technology Strategies.
- Forming and managing the IT department budgets and landscape.
- Managing the IT department and employee appraisals.

Multi Property IT Systems Manager
Marriott International HQ

03/2017 - 07/2022   *Amsterdam, Netherlands | Paris, France*
Managed all IT operations and projects for 14 Marriott Managed Hotels Portfolio across France (approx. 70 servers and 650 Workstations) and The Netherlands.

Tasks/Responsibilities/Achievements
- Strategic collaboration on local, continental and global projects. Global Remote Support Tools, Privileged Access Management Tool Deployments.
- Pilot and SME for Global Property Network Standards, Guest Room TV Systems, Digital Keyless Entry, Point-Of-Sale.
- Managing Helpdesk, Escalation, IT Compliance and Cyber Security Remediation. Incident, Problem, Update and Change Management.
- Network Design, Upgrade and Installation.
- Cyber Security Management and Remediation with Strategic Collaborations with Cyber Security stakeholders and experts.

Guest Service Supervisor - Personal Concierge
Waldorf Astoria Edinburgh and Amsterdam

08/2013 - 03/2017   *Edinburgh, Scotland, UK | Amsterdam, Netherlands*

Luxury Front Office Supervisor striving to create unforgettable experiences, managing teams of 10x employees per shift.

Computers & Network Engineer
Hippocrates General Hospital of Thessaloniki

10/2008 - 06/2010   *Thessaloniki, Greece*

Tasks/Responsibilities
- IT Support/Troubleshooting for offices, medical personnel and medical equipment.
- Update, Upgrade and manage Computers and Servers.

IT SKILLSET

- Virtualization: Proxmox, VMWare, Hyper-V, AWS and Azure Cloud
- Containerization/Microservices: Docker, Kubernetes
- Windows 10, Windows Server 2012/2016/2019, Active Directory Domain Controller Services, Group Policy Management, DNS, Web Servers
- Microsoft 365, PowerBI, Microsoft Project, Visio and TEAMS Video Conferencing
- Linux Ubuntu, CentOS, Debian, RedHAT, Kali
- Git, CI/CD, Jenkins, Ansible Automation, Load Balancing, SSL and PKI certificates, Proxy and Reverse Proxy Setup
- Network Routing, Firewall and Switching, Wireless (Cisco, HPE/Aruba, Ruckus/Brocade, Watchguard, Mikrotik, pfSense)
- IoT, MQTT, Zigbee, Text-To-Speech, Virtual Assistants Automations, ESP32/Arduino Dev Boards
- Powershell, Python, Java, Javascript, Dart, Flutter

EDUCATION - CERTIFICATES

Information Technology - Computers and Networks Engineering
EPAL Thessaloniki (2010)

Certificate of Proficiency in English (B2)
Greek State (2007)

Grundstufe Zertifikat Deutsch
Goethe Institut Thessaloniki (2007)

Certificate of Proficiency in English
Michigan University (2006)

LANGUAGES

Language	Level
English	● ● ● ● ●
Greek	● ● ● ● ●
Dutch	● ● ● ○ ○
French	● ● ○ ○ ○
German	● ● ○ ○ ○